

FSACCI PETANQUE CUP 2021

Terms & Conditions

TICKETING TERMS

- You must produce a valid Ticket to gain entry to the Venue. Failure to produce such Ticket may result in denied access to the Venue.
- Tickets are available for sale via the FSACCI Team and Quicket exclusively.
- Tickets are transferable, subject to FSACCI prior approval, but cannot be resold or offered for resale (including on-line auction sites) unless prior authorisation to do so.
- If an error is made in the price of Tickets ordered by you, you must notify the FSACCI Team as soon as possible. Your Ticket order will be cancelled and you will receive a full refund; excluding Quicket cancellation fees as applicable.

CANCELLATION POLICY

- You are entitled to cancel your purchase of and return your Ticket(s) at any time prior to the scheduled date of the Pétanque Cup ('Event') to which the Ticket(s) apply by contacting the FSACCI Team.
- If you cancel your purchase of and return your Ticket(s), you will be entitled to a refund of the face value of the ticket less a reasonable cancellation charge, calculated as follows:
 - i) for Ticket(s) returned more than 6 days prior to the event date, a reasonable cancellation charge of 10% (ten percent) will apply;
 - ii) for Ticket(s) returned between 0 and 6 days prior to the event date, a cancellation charge of 50% (fifty percent) will apply;
- Your purchase of Tickets is subject to our right to cancel or reschedule the Pétanque Cup at any time, or to alter or vary the programme of the event, due to circumstances beyond our reasonable control (e.g. weather conditions), force majeure and/or in compliance to government regulations.

- Where we alter or vary the programme of the Petanque Cup, we shall not be obligated to refund any Ticket monies or exchange your Tickets.
- If the Pétanque Cup is cancelled prior to the event date due to circumstances beyond our reasonable control, force majeure, and/or in compliance to government regulations you will be offered a full refund.
- If the Pétanque Cup is cancelled after the start of the event due to circumstances beyond our reasonable control (e.g. weather conditions), force majeure, and/or in compliance to government regulations, no refund will be offered.
- If the Pétanque Cup is to be rescheduled, you will be offered a Ticket for the rescheduled performance of the Event (subject to availability and you having provided us with correct contact details). Should you not wish to attend such a rescheduled performance of the Event, you will be offered a full refund.

COVID-19 POLICY

- Strict compliance to South Africa's lockdown regulations will be followed at all times in order to limit exposure to Covid-19. All guests will be requested to:
 - (a) wear a face mask;
 - (b) adhere to all health protocols;
 - (c) maintain a distance of least one and a half metres from each other; and
 - (d) adhere to any other health protocols and social distancing measures as provided for in directions issued by the FSACCI Team & Venue.
- Any person with fever (37.3C or higher) or flu like symptoms will be refused admission and/or removed from the Venue with no refund on the Ticket.

GENERAL

- Appropriate standards of behaviour are expected of all persons attending the Pétanque Cup and persons deemed to be behaving in a manner that is:

- i) dangerous, inappropriate, may affect the enjoyment of others and/or the running of the Pétanque Cup,
- iii) may cause damage, nuisance or injury or is a risk to your own safety or the safety of others,

in the opinion of FSACCI Team or its agents or contractors, will be refused admission and/or removed from the Venue with no refund on the Ticket.

- If you are a disabled person, you are requested to inform FSACCI Team, its agents and contractors will use their reasonable endeavours to accommodate and assist you at the Event, subject to their capacity to do so, and the confines and layout of the Venue facilities.
- By purchasing Tickets and attending the Pétanque Cup, you consent to being filmed, photographed, videotaped, or otherwise recorded, and that your name, voice and likeliness may be broadcasted, displayed or distributed (commercial or otherwise) without any compensation being paid to you.
- You voluntarily assume all risks and dangers incidental to the Pétanque Cup, whether occurring before, during or after the Event, and you waive any claims for loss, damage, sickness, personal injury or death against FSACCI, any agent, performing artist(s), participants, and all of their respective parents, affiliated entities, agents, officers, directors, owners and employees on behalf of yourself and any minor accompanying you or for whom you purchased a Ticket.
- Neither the Venue nor FSACCI can accept responsibility for damage to or loss of any personal property at the Pétanque Cup.