

25 March 2020

Air France – KLM to suspend schedule from/to South Africa due to announced lockdown

In compliance with the measures of the South African government, announced 25th of March, Air France – KLM has to suspend all flights between South Africa and Europe. The prohibition of all international and domestic flights will become effective during the night of the 26th to 27th of March at midnight.

The last KLM flight between Cape Town and Amsterdam (all times are local):

| Flight number | Routing | Dates | Departure time (LT) | Arrival time (LT) |
|---------------|-----------|--------|---------------------|-------------------|
| KL597 | AMS – CPT | 26 Mar | 08h15 | 20h40 |
| KL594 | CPT – AMS | 26 Mar | 22h30 | 09h10 (+1) |

Please note that the schedule overview may be subject to change due to unforeseeable operational or regulatory reasons.

The last KLM flight between Johannesburg and Amsterdam (all times are local):

| Flight number | Routing | Dates | Departure time (LT) | Arrival time (LT) |
|---------------|-----------|--------|---------------------|-------------------|
| KL591 | AMS – JNB | 26 Mar | 09h15 | 21h05 |
| KL592 | JNB – AMS | 26 Mar | 22h55 | 09h15 (+1) |

Please note that the schedule overview may be subject to change due to unforeseeable operational or regulatory reasons.

By the end of the lockdown period (expected by 17th April 2020), Air France – KLM intends to resume services between South Africa and Europe with scheduled services between Johannesburg and Amsterdam, operated by KLM. The exact schedule will be confirmed at a later stage.

For more information on flight reservations, changes, refunds and re-bookings, please consult the dedicated pages on the Air France and KLM websites: www.airfrance.co.za, www.klm.co.za and on Agent Connect: www.agentconnect.biz for our Trade agents.

During the suspension of our services, you can reach Air France – KLM via the following channels:

- Our Air France and KLM websites 24h/24: www.airfrance.co.za or www.klm.co.za
- Email: mail.esales.za@airfrance.fr or esales.za@klm.com
- Facebook: KLM South Africa
- Twitter: Air France ZA
- For urgent queries only, call +49 69 2999 3772 or +49 69 2999 3770 (Monday to Friday: 8am to 8pm. Saturday and Sunday: 9am to 5pm)

Non South African residents should make themselves known by their Embassy in South Africa.

Dutch nationals can reach their Embassy at:

Embassy: +27 12 425 4500

Cape Town Consulate: +27 21 421 5660

Or go to www.bijzonderebijstandbuitenland.nl

French nationals can reach their embassy at:

- Embassy: +27 (0) 12 425 1600
- Johannesburg Consulate: +27 (0) 11 778 5600
- Cape Town Consulate: +27 (0) 21 488 5090
- Email: france@ambafrance-rsa.org

German nationals could find more information on <http://www.rueckholprogramm.de>